



# Complete Care Plan

## Introducing Invisible Fence® Brand's Complete Care Plan!

Thanks for being part of the Invisible Fence® Brand family, and welcome! Our team of experts is here to give you confidence in your pet's safety. Our Complete Care Plan is a one-year auto-renew program that includes everything you need to keep your system protected, including batteries.\*

### Covered Services Include:

- Normal wear and tear to the Invisible Fence® Brand system, including wire breaks
- Preemptive services, such as flagging the boundary and outdoor loops, prior to aeration or landscaping
- The cost of a service call for unmarked boundaries that get damaged
- Power surge damage to the control panel or surge protection system
- Equipment Failure due to manufacturer defects
- Training assistance for pets who completed containment training through Invisible Fence® Brand
- Replacement rechargeable battery for Boundary Plus Smart® System or Boundary Plus® GPS Wireless System
- Invisible Fence® Brand Power Cap® Plan
  - Ensures batteries are sent out to you, exactly when you need it
  - Choose to have your first battery ship immediately if you're fresh out, or in 3 months if you've just received the last battery of your previous plan.

*\*Invisible Fence® Brand Power Cap® batteries are specially engineered to offer consistency, reliability, and superior quality to ensure your pet's safety. Official Invisible Fence Brand patented Power Cap batteries are the best batteries to protect your pet.\**

### Services Not Covered:

- Marked boundaries that have damage to the wire due to aeration or landscaping
- New driveway cuts
- Service needed that's due to loss of equipment (theft, fire, or anything outside of Invisible Fence® Brand control)
- Reburying wire from erosion
- Voluntary changes to the design or layout of the Invisible Fence® Brand System
- Training assistance for pets who did not complete containment training through Invisible Fence® Brand

If a third party has caused damage to the system, the customer would be responsible for any repair costs. Invisible Fence® Brand's does not offer third-party billing. However, we will be happy to provide you with an invoice at your request so that you may seek reimbursement.

**The Complete Care Plan is \$359 (a \$395 value) and is a great option to give you an extra sense of security for future service calls. Call your local dealer at 800-578-3647 or scan the QR Code to sign up for your Complete Care Plan today!**



### \*Complete Care Plan Automatic Renewal Information:

When Client's Complete Care Plan ("Plan") is 30 days from expiration, Company will send a notice to the email address provided by client. The notice will contain the client's account status, as well as any revisions to the terms and conditions of the plan. If client has a valid credit card number on file, **automatic renewal of the plan will occur for another term, which will be the same length as the prior term.** For plans of one year or more, process of payment will occur on or within 30 days following the anniversary date. If client does not want to have plan automatically renewed, client may turn off the auto renewal option at any time by contacting Invisible Fence® Brand Client Care at 800-578-3647 or by emailing: [ccc@invisiblefence.net](mailto:ccc@invisiblefence.net). If client plan of one year or more is automatically renewed, and client contacts Customer Care department for a refund within 45 days of the renewal, company will refund the full plan price to client.